P 403.287.1395 F 403.243.6759 A 823 Highfield Avenue SE, Calgary, AB, Canada T2G 4C7 ONITREGIONALTRANSIT.CA

March 26, 2020.

Dear On-It Commuter Passengers:

On-It has had the privilege of transporting our commuters Safely Home for the past 30 years. To continue this, we are dedicating ourselves to reducing the COVID-19 infection rate and following government recommended social distancing practices.

To continue this, **On-It must regretfully suspend our commuter services effective April 1, 2020.** Service will resume at a time where medical authorities recommend it is safe to do so.

All prior purchased April Monthly Passes will be automatically refunded to the purchaser.

On-It will continue to communicate with our loyal passengers during these unprecedented times. On-It's Okotoks and Cochrane phone lines will remain open to assist our customers, and our customer service email (onitsupport@southland.ca) will continue to be available for anyone with questions.

Thank you for your continued loyalty to On-It Regional Transit. We sincerely thank you for your patience and understanding during these uncertain times.

Sincerely,

Craig Loose
Regional Director, SOUTHLAND Transportation